Reporoa Herdflow® Warranty
REPOROA HERDFLOW® WARRANTY

REPOROA HERDFLOW® normal warranty policy is applicable to all REPOROA HERDFLOW® group of products with the following conditions:

a) All components manufactured by REPOROA HERDFLOW® include a 12 month warranty period from the date of dispatch from the REPOROA HERDFLOW® factory

b) All warranty claims will only be considered if the purchaser has had a full check and service at 6 months and again at 12 months by REPOROA HERDFLOW® approved dealer or maintenance technician.

c) All REPOROA HERDFLOW® replacement components are covered till the end of the original warranty period

d) All proprietary components are covered by the manufacture of the product

e) All REPOROA HERDFLOW® components must be maintained as per REPOROA HERDFLOW® maintenance policy

f) Only REPOROA HERDFLOW® original replacement components are to be installed on the product

g) All REPOROA HERDFLOW® components will be replaced or serviced at REPOROA HERDFLOW® discretion

h) REPOROA HERDFLOW® reserves the right to replace components in full or part

i) All defective components remain the property of REPOROA HERDFLOW®

j) All components claimed under warranty must be returned free of cost to REPOROA HERDFLOW® factory

k) All replacement/service components will be charged to clients account. A credit (less freight) will be issued on the return of the components to REPOROA HERDFLOW®

l) All liability is limited to the value of the component involved

m) In no event shall REPOROA HERDFLOW® be liable for incidental or consequential damages

n) Normal wear and tear will be deducted from any warranty claim

o) The ingress of water into any component will exclude that and other components from all warranties

p) Warranties shall not apply to any defect, failure or damage due to improper use or maintenance

q) All REPOROA HERDFLOW® products must only be used by trained personnel. Training will be given to farm staff present on day of installation & commissioning. They are then expected to train other gate operators.
Due to continued ongoing research and development, REPOROA HERDFLOW® reserves the right to make changes to improve the REPOROA HERDFLOW® group of products.